

Amicus Attorney 2008 Premium Edition SP1: Patch Details

September 23, 2008

This Patch is for Amicus Attorney Premium Edition SP1
Build 8.0.1.1, 8.0.1.1 (R.01), or 8.0.1.1 (R.02).
DO NOT APPLY TO ANY OTHER BUILD.

IMPORTANT: Read the [instructions](#) carefully before applying the Patch.

Hot Fixes

NOTE: Patch R.03 includes all the fixes listed below for R.03, R.02, and R.01.

September 23, 2008 – Build 8.0.1.1 (R.03)

Performance

18827: Long lists (such as the People Index list) might take a while to display. This is an issue in Build 8.0.1.1 (R.02) only.

18884: Intermittent delays in Workstation responsiveness might occur, in some cases requiring you to restart Amicus.

Preferences, Firm Settings

18702: In Preferences and Firm Settings, the “General” section headings and dialog titles are mislabeled as “Backup”.

18838: In the Time > User Rates view of Firm Settings, the labels and values might not align properly in a long list of rates

User Profile

18947: Users who are not designated as Amicus Administrators cannot change their own login password, Office access settings, or communications and address details.

Dailies

18787: Repeating Events with multiple People assigned might cause an “Events were not properly processed by the Daily Checks procedure and might not be scheduled accurately” warning to appear in the Dailies - Today’s Practice Reminder screen, even though the Events are scheduled correctly.

Files & People

18883: After opening a File Details, displaying different views, and then clicking Next or Previous, attempting to save an Event, Note, or other record on any File while the File Details dialog is still open might cause an Ignore/Exit error message to appear. The same issue occurs in People Details.

Calendar

17325a: From the Event Details dialog that appears when you click View Details in an Event Reminder Alert, any further dialogs that you open (by clicking Do A Time Entry, Check Availability, Select Contacts, New Note, etc.) appear inconveniently behind the Event Details dialog rather than on top.

Time

18832: If you enter only a period in the Duration field in Time Entry Details, an Exit/Ignore error message appears.

18843: If you enter an ambiguous whole number such as “4” in the Duration field in Time Entry Details and then press Tab to leave the field, the “minutes or hours?” prompt that appears cannot be closed.

18851: If a Time Entry on a File set for task-based billing is saved without first selecting TBB Task and Activity Codes, then when the Time Entry is later opened, its task-based billing settings are no longer shown or available

Time, Preferences

18836: The minimum and round up time options for Time Entries (in Time - Formatting Preferences) do not accept some double-digit values (e.g. 0.01 or 0.17).

Document Management

18830a: If you click OK in a Document Details that is currently in use by another user, an Exit/Ignore error message appears

18833: When a document of type "File" is identified in a Document Details dialog by clicking Location and finding a file, the filename is not typically added to the Title field because default text is present in that field ("Related to" <Short File Name> or <Full Contact Name>). *After the patch has been applied, a default Title will not be assigned in a Document Details dialog opened by clicking New in the Documents view of File or Person Details. Upon identifying a file via clicking Location, the filename will be added to the Title field (unless you have already entered text there).*

18867: If you close or cancel a Document Details without saving your changes, that Document record remains locked for other users until you exit Amicus

Reports

18708: Calendar reports (both Firm Member and Firm reports) might take a long while to generate. *Optimized reports are installed by the patch. Note that these are the same reports that were previously available to customers from the Support > Downloads section of our website.*

Accounting

18826: If a custom Accounting Profile for Time Entry export is implemented, users might not be able to post Time Entries successfully. This is an issue in Build 8.0.1.1 (R.02) only.

August 1, 2008 – Build 8.0.1.1 (R.02)

E-mail Integration

18782: If Windows was initially installed on your workstation with the Regional Options date format set to anything other than the "English (United States)" default settings (even if changed later), unsaved e-mail might be listed only in the Outlook view of Communications.

Miscellaneous

18784: In rare cases, you might see records (e.g. Time Entries) created by other Firm Members in your Amicus Office.

July 25, 2008 – Build 8.0.1.1 (R.01)

Files

18733: When a new File is created based on an existing one, all Contacts assigned to the existing File are automatically assigned to the new File.

18734: When a new File is created, the Full Client Name field is not automatically filled in with the Primary Client's name.

18764: When an unposted Time Entry is opened or a new Time Entry is created from a Time Spent view of File Details, an empty list of Time Entries will be shown for that view until redisplayed.

Time

18719: Time Entries created on a File that has a File Billing Rate of "Normal" (in the Admin – Accounting view of File Details) are assigned your default Billing Rate (from the Time - Billing Rates Preferences) rather than "Normal". *After the patch has been applied, the default Billing Rate from your Preferences will be applied only to Time Entries that have no File association.*

18720: Time Entries assigned the "Contingency" Billing Rate are shown in reports with a Rate Value of \$200 rather than 0.

Communications

18763: When printing Phone Call Details for a Call that does not have a File assigned, an error occurs.

E-mail Integration

10942: If the subject or body of an e-mail contains characters not supported in XML format, the e-mail cannot be saved to Amicus. In rare cases, this might cause Amicus to terminate unexpectedly for all users. *After the patch has been applied, e-mail will be saved properly, with any unsupported characters removed automatically.*

18332: If the "automatic send/receive" option is selected (in Amicus Outlook E-mail Basics Preferences), Amicus might occasionally terminate unexpectedly, and "out of memory" or "unable to create window handle" messages might appear in the Client Log.

18535a: If the E-mail Preferences option to "save the underlying e-mail with File association" when you save an attachment on an unsaved e-mail is NOT selected, the Document Details for the saved attachment will not default to the File you just selected.

18535b: If the E-mail Preferences option to "save the underlying e-mail with File association" when you save an attachment on an unsaved e-mail is NOT selected, the saved attachment will not be listed in the Saved Attachments list in the Saved E-mail Details.

18732: When creating a new e-mail (regardless of whether or not you have E-mail Integration enabled), if you select a File first in the New E-mail dialog, the To, Cc, and Bcc fields might not allow you to select Firm Members, only Contacts.

18754: When you Forward an Amicus Saved E-mail for which the original e-mail has been deleted in Outlook, the new e-mail does not contain the original message.

Timeslips Link

18704: A Nickname 2 value entered in the prompt that appears when you save a new File is not exchanged to Timeslips. (The value must be entered manually in Timeslips.)

18731: If the Timeslips Link is enabled and you open File Details for a File currently in use by another user, an error message appears.

Applying the Patch

IMPORTANT:

- **This Patch is for Amicus Attorney Premium Edition Build 8.0.1.1, 8.0.1.1 (R.01), or 8.0.1.1 (R.02). DO NOT APPLY TO ANY OTHER BUILD.** (To view your Build number, choose "About Amicus Attorney" from the Amicus Help menu.)
- **The Patch will not trigger an update of the Workstations. It must be applied on every Workstation after you update the Server.**
- **You will later need to reapply the Patch in the following situations, where appropriate, in order to maintain matching software on all computers:**
 - After installing a new Workstation, reapply the Patch at the Workstation.
 - After reinstalling an existing Workstation, reapply the Patch at the Workstation.
 - After installing Offline components at a Workstation, reapply the Patch at the Workstation.
 - After reinstalling the Server, reapply the Patch at the Server.
- **The Patch includes optimized Calendar reports that will overwrite your existing Calendar reports, including any you might have customized but failed to rename. To preserve those customizations, ensure that your custom reports have been given unique names BEFORE proceeding.** (These are the same reports that were previously available separately from the Downloads section of our website.)

Updating the Amicus Server

NOTES:

- *Updating the Server also automatically updates the Workstation on the Server.*
 - **IMPORTANT:** *If E-mail Integration was previously enabled at the Workstation on the Server, the unsaved e-mail list in Amicus will be automatically updated, reducing performance for a short while after the initial login.*
1. Obtain the **AA8011R03.zip** Patch file from the Downloads page on our website.
 2. Extract the contents. **AA8011R03.exe**, and save that file to the following folder on the Amicus Application Server:
\\Amicus\Amicus Attorney PE Server\SmartClient\Install\Workstation
 3. Ensure that all Firm Members have logged out of Amicus Attorney and, if used, Amicus Accounting.
 4. Double-click **AA8011R03.exe** to execute the patch. Follow the onscreen instructions. Click OK when finished. *Under Vista, a "This program might not have installed correctly" message might appear—simply click the "This program installed correctly" option.*
 5. Log in to Amicus Attorney when desired.

Updating each Amicus Workstation

NOTES:

- **IMPORTANT:** *If E-mail Integration was previously enabled at the Workstation, the unsaved e-mail list in Amicus will be automatically updated, reducing performance for a short while after the initial login.*
 - *In a terminal server environment, it is not necessary to perform the following steps. If E-mail Integration is enabled, we recommend that initial logins by users be staggered in order to distribute the server load.*
 - *At a computer shared among multiple Amicus users, it is only necessary to perform the following steps once.*
1. Exit Amicus Attorney and, if used, Amicus Accounting.
 2. Browse to the **AA8011R03.exe** file in the Install\Workstation folder on the Server and double-click it. Follow the onscreen instructions. Click OK when finished. *Under Vista, a "This program might not have installed correctly" message might appear—simply click the "This program installed correctly" option.*
 3. Log in to Amicus Attorney when desired.

Checking whether the Patch has been applied

This Patch changes the Build number shown in the About box of Amicus Attorney to **8.0.1.1 (R.03)**.